

Hong Kong 2009-2010 Schedule	City	Dates	Venue	Fees (HKD) per pax	Details
<b>ITIL Foundation Courses</b>					
V2 Foundation	Hong Kong	Call +65 6827 4471		HK\$10,000.	Call for Corporate class price and date
V3 Foundation	Hong Kong	Call +65 6827 4471		HK\$10,000.	Corporate Discounts
V2 to V3 Foundation Bridge -2 days		Contact us for details			Corporate classes Only
<b>V3 Intermediate Courses</b>					
<i>Capabilities: 5 days – 4 credits</i>					
Operational Support and Analysis		Contact us for details		HK\$22,000.	Corporate discounts for classes – min 6
Release Control and Validation		Contact us for details		HK\$22,000.	
Planning Protection and Optimization		Contact us for details		HK\$22,000.	
Service Offerings and Agreement		Contact us for details		HK\$22,000.	
<i>Lifecycle: 4 Days – 3 credits</i>					
Service Strategy		Contact us for details		HK\$20,000.	Corporate classes –min 6
Service Design		Contact us for details		HK\$20,000.	
Service Transition		Contact us for details		HK\$20,000.	
Service Operations		Contact us for details		HK\$20,000.	
Continual Service Improvement		Contact us for details		HK\$20,000.	
<b>ITIL Expert Course</b>					
Managing Across the Lifecycle		Contact us for details			
Service Manager to V3 Expert bridge		Contact us for details			Corporate classes - min 6
<b>ITIL V2 Service Manager Course</b>					
Service Operations – Mod 1		Call +65 6827 4471		HK\$ 45,000	.Mod 1 & 2 Corporate discounts for classes - min 6
Service Delivery – Mod 2		Call +65 6827 4471			Corporate discounts for classes - min 6
<b>ITIL Master Course</b>					
		Contact us for details			


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