

Singapore 2010-11 Schedule	City	Dates	Venue	Fees	Comments
ITIL Foundation Courses	Singapore		Hotel		
V3 Foundation	Singapore	Sept 22-24 Oct 20-22 Nov 29- Dec 1 Dec 15-17		\$1,788.00	*CITREP
V2 to V3 Bridge – Two days		Contact us for details			Corporate classes Only – Min 6 pax
V3 Intermediate Courses					
<i>Capabilities: 5 day course - 4 credits</i>				\$3,488.00	*CITREP
Release Control and Validation (RCV)	Singapore	Sept 27-Oct 1 2010		\$3,488.00	
Operational Support and Analysis (OSA)	Singapore	Oct 25-29 2010		\$3,488.00	
Planning Protection and Optimization (PPO)	Singapore	Feb 2010		\$3,488.00	
Service Offerings and Agreement (SOA)	Singapore	Jan 17-21 2011		\$3,488.00	
<i>Lifecycle: 4 Day course – 3 credits</i>	Singapore			\$2,988.00 ea.	
Service Strategy		Contact us for details			
Service Design		Contact us for details			
Service Transition		Contact us for details			
Service Operations		Contact us for details			
Continual Service Improvement		Contact us for details			
ITIL V3 Expert Certification	Singapore				
Managing Across the Lifecycle		Contact us for details		\$3,688.	
Service Manager to V3 Expert bridge		Nov 22-26 2010		\$3,688.	Course manual included
Note: ITIL Books are not included					
ITIL V2 Service Manager Course					Retired Aug 31, 2010. Only exam re-sits are available until mid 2011.
ITIL Master Course		Contact us for details			

*conditions apply for Singapore Citizens and PR's.

updated: Aug 24, 2010

